# CIEH England Noise Survey 2024

## About the survey

## The CIEH Noise survey provides the only source of publicly available data on the vital contribution made by environmental health professionals to resolve noise complaints in England and Wales. CIEH has been running its noise survey since 2000, with the last edition being published in [2021](https://www.cieh.org/media/6561/cieh-noise-survey-england-2020-21.pdf). Northern Ireland and Scotland have separate arrangements in place to quantify the demand for local authority noise services.

## CIEH recognise that there has been a significant degree of variation surrounding the reporting requirements for noise pollution and hope that our 2024/5 survey will be able to standardise data collection and subsequently highlight the work of environment health teams and inform our policy and engagement work surrounding noise regulations.

## Questions marked with an asterisk (\*) are compulsory to complete

### 1) Your name

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

### 2) Your email \*

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

### 3) Which local authority are you submitting data for?  \*

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

#### 4) Which region is your local authority in?

( ) Greater London

( ) South East

( ) South West

( ) East of England

( ) West Midlands

( ) East Midlands

( ) North East

( ) Norther West

( ) Yorkshire

( ) North Wales

( ) South Wales

( ) Mid Wales

( ) West Wales

### 5) What is the ****total number of noise complaints**** your LA received during July 2023-July 2024\*

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

6a) Within the total number of noise complaints received can you clarify how many are;

1. Resolved through informal action e.g. letter(s), site meeting(s) etc.

2. Require formal action i.e. fixed penalties, notices or prosecutions.   
  
6b) Please indicate the total number for each of the formal actions listed below\*. 

|  |  |
| --- | --- |
| Environmental Protection Act 1990Noise nuisance abatement notice |  |
| Environmental Protection Act 1990  Prosecution for failure to comply with noise nuisance abatement notice |  |
| Environmental Protection Act 1990  Works in default e.g. seizure of equipment  Anti-social Behaviour, Crime and Policing Act 2014  Community Protection Warning – ASB Noise |  |
| Anti-social Behaviour, Crime and Policing Act 2014  Community Protection Notice – ASB Noise (following the Community Protection Notice Warning) |  |
| Control of Pollution Act 1974  Section 60/61 Notice – Construction Noise |  |
| Control of Pollution Act 1974  Section 62 Notice - loudspeakers in streets |  |
| Clean Neighbourhoods & Environment Act 2005  Section 77 silencing of Intruder Alarms |  |
| Licensing Act 2003  Formal review process associated with the Licence Condition |  |
| Noise Act 1996  Section 3 or 3A Warning Notice |  |
| The Fireworks Regulations 2004  Notice |  |

#### 7) What enforcement powers or tools are you aware of that are available to officers dealing with formal noise complaints?\* (tick all that apply)

[ ] Control of Pollution Act 1974

[ ] Part 1, Anti-social Behaviour, Crime and Policing Act 2014

[ ] Licensing Act 2003

[ ] Permitting

[ ] Nuisance

[ ] Planning

[ ] Other - Write In: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

#### 8)Does your LA record a breakdown of noise complaints by sector? \*

( ) Yes

( ) No

**If yes, please provide your breakdown of noise complaints by sector.**

\*CIEH have previously pre-defined sectoral breakdowns for this data with the following categories: Residential, Commerical or Leisure, Construction, Industrial or Other. We are now seeking to refine this definition utilising insight from local authorities\*

### 9) What is the ****total Full Time Equivalent (FTE) capacity**** allocated to working on noise and nuisance at your local authority?\*

### Full-Time Equivalent (FTE) = Total Hours Worked by Part-Time and Full-Time Employees ÷ Number of Available Full-Time Hours in Year

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**10 ) This year, we are hoping to gather a few short case studies of successful prosecutions to give the final report more impact and to show off the great work being done by environmental health teams.**  
  
**Would you be happy for us to contact you with further questions about your prosecutions or project work in relation to noise**?

( ) Yes

( ) No

#### 

#### 11 ) What kind of written policies and procedures does your authority have/make use of in respect of noise regulation?\* (tick all that apply)

[ ] Noise complaint investigation procedures

[ ] Diary sheet policies

[ ] Noise equipment installation procedures

[ ] Evidence gathering procedures

[ ] 3 strikes policy

[ ] Vexatious complaints policies

[ ] Supplementary planning guidance

[ ] CIEH/DEFRA Neighbourhood Noise Policies and Practice for Local Authorities – a Management Guide Noise management guidance 2006

[ ] Inhouse guidance on assessing reports

[ ] Planning and noise guidance

[ ] Licensing and noise guidance

[ ] Local noise standards

[ ] Other - Please provide details

### 12) We are looking at developing some guidance in the coming year. Are there any additional guidance documents or toolkits relating to noise that you would like us to develop to help you or your team in your work? If so, which topics would be useful to focus on?

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**13) Are there any new or emerging noise problems that your authority is experiencing?**

### 14) Is there anything else you would like to add to your submission? For example, is there any way we could improve the survey, the way we present the data in the final report or should we collect any additional data that would be useful to you?

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