



CIEH Pest Control Conference

Half-day conference: Thursday 1 October 2026

09.15 **Registration and online login**

09.30 **Welcome and introduction**

Chair: Richard Fernandez, Head of Policy and External Affairs, Chartered Institute of Environmental Health

09.35 **Keynote: CRRU 2026 and beyond: Understanding the changes**

- What EHOs need to know: understanding the key standards, requirements, and responsibilities relating to CRRU 2026 and how this knowledge can support regulatory decision-making.

Speaker: Dr Matthew Davies, Head of Technical Department, Killgerm Chemicals Ltd

10.15 **Beyond the bait: Understanding physical and behavioural resistance**

Speaker: Sharon Hughes, Independent Technical Specialist and member, RRAG

11.00 **Comfort break & sponsorship videos**

11.20 **One health in action: Exploring zoonotic risks and public health challenges**

Speaker: Natalie Bungay, Head of Membership and Technical, British Pest Control Association

11.55 **From frontline to award-winning: Quality, consistency and Local Authority success**

- Highlighting how Hull City Council demonstrated high standards of service and effective pest management practices to provide practical outcomes

Speaker: Tom Copeland, Principal Environmental Health Practitioner, Hull City Council

12.35 **Understanding the unseen: An introduction to delusional infestation**

- This session will provide an introduction to delusional infestation, exploring how the condition presents, the role of pest control and public health professionals, effective treatment approaches, and how to manage challenging situations where individuals believe they or their environment are infested.

Speaker: Peter Lepping, Liaison Consultant, Wrexham Maelor Hospital

13.15 **The Rising Challenge of Pest Infestations: Lessons from Ealing Council**

Speakers:

- Mary Mccloughlin, London Borough of Ealing
- Sean Kelly, Team Leader – Food and Workplace Safety, London Borough of Ealing

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- 13.40 **Closing remarks**
- 13.45 **End of conference**

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